



IMPROVED FIELD PRODUCTIVITY. BETTER TIME MANAGEMENT.



Thiess Delivers an ROI in
Just Three Months **with Avoka TransactField™**

INDUSTRY

CONSTRUCTION

CHALLENGES

- Poor incoming timesheet data from the field
- Inaccurate, out-of-date project data
- Mixed mobile devices in the field

SOLUTION

- Avoka TransactField™ - Mobile-Optimized BYOD Timesheet Solution

RESULTS

- Improved cash flow
- BYOD needs met
- Real-time project data
- Productivity improved
- Mobile-optimized solution

THE PROBLEM

Address Device-Limited and Slow-and-Dirty Data Web Forms

Thiess had a legacy time sheet system that was limited to Palm Pilots and 1st generation Windows CE devices. As the size and scope of the projects Thiess undertook became larger and more

complex, back-end staff often ended up manual keying in data due to their device-limited and outdated system. This led to unacceptable delays in producing detailed production and daily costing reports.

THE AVOKA PRODUCT ACTIVATED

Avoka TransactField™ - The Field Worker Productivity Accelerator As the leading Enterprise-Grade Field Data Collection System, Avoka enables Mobile, Sales & Field Workers (who need to collect data in the field and share it with their organization) to move from manual, hard-to-maintain, slow-&-dirty-data, device-limited, compliance-violating Paper Forms (such as inspection forms, audit forms, construction site forms, or sales order forms) to high-quality-data, fast-&-agile-to-maintain, feature-rich and compliance-supporting Digital Field SmartForms that work online and offline on any device (smartphones, tablets, and laptops).

SOLUTION

Improved Data Quality and Faster Data Delivery to Back-End Systems

Thiess leveraged Avoka's Data Validation and Real-Time Data Delivery Technology to ensure that data was automatically checked (and timesheets were even pre-populated with key project data to reduce data entry effort and minimize errors) and then directly integrated into Thiess' existing systems. Timesheets were sent out daily, completed, and then added to the project costs. Project Management were provided with cost and productivity reports in sufficient time to intervene and optimize operations for the next shift. Moreover, Thiess sub-contractors are using the system for their staff and receive data for importing into their own payroll and invoicing systems.

A New Mobile-Optimized BYOD Timesheet Solution in Less Than Three Months

Thiess now offers their timesheet system to everyone in the field using the Avoka TransactField™ App. Mobile-optimized, the App has Responsive Design for Multi-Device Support. Internally,

Thiess supports iOS devices, but as the system is also available to be used by their sub-contractors, they needed a solution that supported multiple environments.

THE BOTTOM-LINE RESULTS

Improved Cash Flow

Thanks to Avoka TransactField™, Thiess started collecting timesheet data within three months (including a pre-trial project before total roll-out) of selecting the Avoka platform. Field workers and subcontractors were happy to use the device of their choice to complete timesheets. As a result, projects showed improved reporting and are saving engineers an hour of computer work every single day.



ABOUT AVOKA

Avoka is a leading customer experience management company specializing in multi-channel customer transactions. Avoka powers customer engagement applications for banking, insurance, healthcare, construction, energy, mining and education companies, and government organizations worldwide, capturing and delivering over 100 million business-critical customer transactions each year into back-office ERP, BPM, ECM and CRM systems. Avoka has operations in the US, Europe and Asia-Pacific.

www.avoka.com info@avoka.com